A New and Easier Way to Receive, Pay and Manage

<u>Your Bill</u>

The City of Brawley has made it easier to pay and manage your utility bill. Introducing NEW ebilling, online account management and automatic credit/debit card payment options.

All you need is your <u>New_Utility bill account number</u> to begin exploring other convenient forms of payment. Online users may need to re-register and Bill Pay users will need to update their utility account number to avoid processing delays.

Enjoy the benefits of our expanded bill pay services:

- Save time
- Save postage
- Access your updated account instantly
- Hear real-time balances, payment amounts, and due dates

Online Account Management

- View your utility account and payment history
- Compare monthly consumption
- Pay your monthly bill

Visit www.brawley-ca.gov to create your account and get started!

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YOUR PAYMENT OPTIONS

PAY BY PHONE



Automated IVR system available 24/7. Call us at: 888.291.1138



ONLINE Pay online each month with your credit/debit card

with your credit/debit card or enroll in auto pay with your credit card. Go to:

www.brawley-ca.gov

AUTOMATIC ACH Sign up to pay y

Sign up to pay your utility bill automatically the 15th of each month from your checking or savings account. Enrollment forms are available at the Utility Billing Office and City website.

BILL PAY



Sign up to pay your utility bill automatically each month. Contact your bank and update your utility account

BY MAIL



You can mail your payments to :P.O. Box 516505 Los Angeles, CA 90051-7801 Please mail payments 5 to 7 days before due date.

DROP BOX



You can drop your payment at our 2 drop off boxes located outside our offices on 400 Main Street.

IN PERSON



Bring your bill and pay in person at our Utility Billing Office on 400 Main Street. Normal Business Hours: M-F | 8am - Spm

RECEIVE YOUR BILL

E- Bill - Sign up for paperless billing and receive your bill via email each month.

Mail - Update your mailing address! You can receive your bill in the mail each month.

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Questions? Contact Customer Service Today!

If you have questions regarding billing and payment options, please contact the Utility Billing |Department at (760)-344-1550 |Monday- Friday 8:00 am to 5:00 pm

